



# About OSG



Our focus has always been on giving our customers the highest possible level of service. OSG has become an industry leader through our commitment to providing unparalleled invoice and statement printing and presentation with integrated and relevant customer communications.

At OSG, we are keenly aware that transactional documents have the potential to become a revenue-producing resource. Utilized as a transpromotional document, an invoice or statement is a reliable method for maintaining constant communication with customers. While strengthening customer relationships, they also enhance a company's image and build brand loyalty.

To help our customers maximize the value of their invoices and statements, OSG has created an array of products and services that can be combined and customized to meet your specific needs. Using our electronic billing or print and mail products in conjunction with our Creative Studio's expertise, allows our customers to make the most of their monthly customer communications.

To guarantee zero-defect processing and on-time performance, OSG utilizes a highly-defined Automated Document Factory (ADF) system, which allows us to implement stringent quality controls for invoice and statement production. To ensure business continuity, we operate full production facilities in Carlstadt, New Jersey; New Berlin, Wisconsin; Mount Airy, North Carolina and Tempe, Arizona. Invoice production takes place 24 hours a day, 7 days a week, 365 days a year.

A strategic partnership with OSG offers unrivaled industry experience, creativity and unparalleled service. Our mission is to guarantee that our customers' transactional documents are distributed on-time and error-free, and that they effectively promote their businesses and facilitate increased sales.

## Locations

- Corporate Headquarters: Ridgefield Park, NJ
- Eastern Production Facility: Carlstadt, NJ
- Southeastern Production Facility: Mount Airy, NC
- Western Production Facility: Tempe, AZ
- Midwestern Production Facility: New Berlin, WI
- Scanning Facility: Mobile, AL
- DoublePositive: Baltimore, MD

ASB is authorized to represent OSG and to sell its print and mail and electronic solutions.

**Please contact:**

## OSG Fully Integrated Solutions



### Robust Electronic Billing

- Multi-channel presentment and payment
- Fully-integrated customer service module
- Electronic document archiving
- Seamless, secure and transparent hosted biller-direct solution
- Self-service capabilities
- Extension of your own website



### Full Color Print and Mail

- High-quality document production
- Flexible, targeted messaging
- Full color capabilities that enhance readability and prompt action
- In-house production using the latest printing and inserting technology
- Multiple facilities for balanced, efficient job processing



### Customer Communication Solutions

- Integrated messaging across your invoice or statement package
- In-house Creative Studio
- Full color TransPromo opportunities
- Lifecycle Marketing options



### Optimized Mail Services

- First-class mail automation and presort discounts through the USPS
- MailTrekSM to efficiently track inbound and outbound mail
- NCOALink® and OneCode ACS® licensees for automated and electronic address corrections

